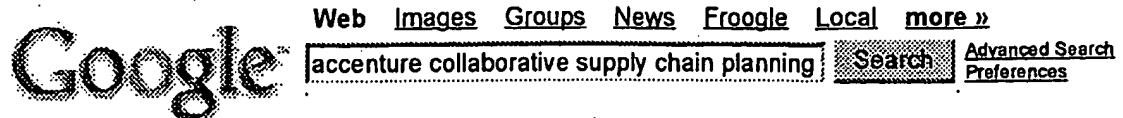


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L2	54	1 AND (network\$1 NEAR5 (asset\$1 or resource\$1))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/15 20:01
L3	115	collaborative ADJ planning ADJ forecasting	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/15 20:01
L4	10	collaborative ADJ planning ADJ forecasting NEAR2 replenishment	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2005/09/15 20:01



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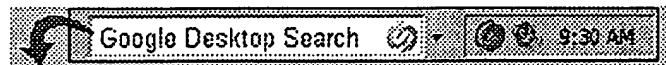
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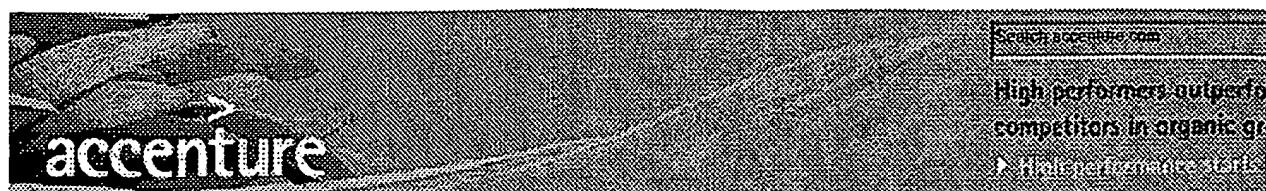
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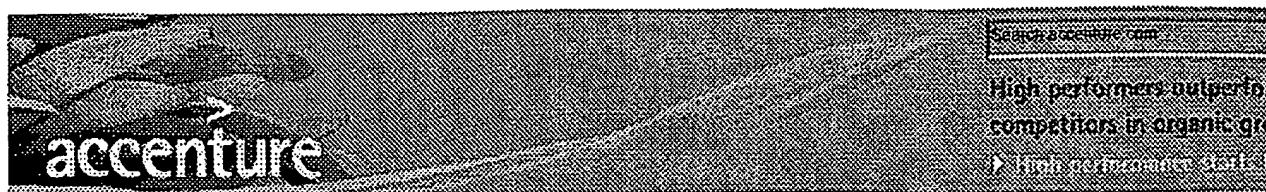
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Dialog
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Your SELECT statement is:

s ((collaborative()planning()forecasting()replenishment) or (CPFR and supply()chain)) not py>1999

Items	File
19	9: Business & Industry(R) _Jul/1994-2005/Sep 14
40	13: BAMP 2005/Aug W4
77	15: ABI/Inform(R) _1971-2005/Sep 15
116	16: Gale Group PROMT(R) _1990-2005/Sep 14
1	18: Gale Group F&S Index(R) _1988-2005/Sep 14
62	20: Dialog Global Reporter _1997-2005/Sep 15
7	47: Gale Group Magazine DB(TM) _1959-2005/Sep 15
Examined 50 files	
1	63: Transport Res(TRIS) _1970-2005/Aug
1	75: TGG Management Contents(R) _86-2005/Sep W1
1	79: Foods Adlibra(TM) _1974-2002/Apr
1	88: Gale Group Business A.R.T.S. _1976-2005/Sep 13
1	93: TableBase(R) Sep _1997-2005/Sep W2
1	95: TEME-Technology & Management _1989-2005/Aug W1
Examined 100 files	
132	148: Gale Group Trade & Industry DB _1976-2005/Sep 15
Examined 150 files	
2	248: PIRA _1975-2005/Aug W4
1	249: Mgt. & Mktg. Abs. _1976-2005Sep W2
15	256: TecInfoSource _82-2005/Sep
1	262: CBCA Fulltext _1982-2005/Sep 12
1	267: Finance & Banking Newsletters _2005/Sep 13
Examined 200 files	
5	275: Gale Group Computer DB(TM) _1983-2005/Sep 14
Examined 250 files	
1	420: UnCover _1988-2001/May 31
Examined 300 files	
4	476: Financial Times Fulltext _1982-2005/Sep 15
7	484: Periodical Abs Plustext _1986-2005/Sep W2
3	485: Accounting & Tax DB _1971-2005/Aug W4
Examined 350 files	
>>>File 519: Prefix "PY" is undefined	
1	519: D&B-Duns Finan.Records Plus(TM) _2005/May
2	545: Investext(R) _1982-2005/Sep 15
41	553: Wilson Bus. Abs. FullText _1982-2004/Dec
27	570: Gale Group MARS(R) _1984-2005/Sep 14
Examined 400 files	
1	583: Gale Group Globalbase(TM) _1986-2002/Dec 13
18	610: Business Wire _1999-2005/Sep 15
14	613: PR Newswire _1999-2005/Sep 15
39	621: Gale Group New Prod.Annou. (R) _1985-2005/Sep 15
2	635: Business Dateline(R) _1985-2005/Sep 15
7	636: Gale Group Newsletter DB(TM) _1987-2005/Sep 14
11	637: Journal of Commerce _1986-2005/Sep 14
Examined 450 files	
10	647: CMP Computer Fulltext _1988-2005/Aug W4
34	649: Gale Group Newswire ASAP(TM) _2005/Sep 02
5	674: Computer News Fulltext _1989-2005/Sep W2
1	696: DIALOG Telecom. Newsletters _1995-2005/Sep 15
Examined 500 files	
1	764: BCC Market Research _1989-2005/Sep
Examined 550 files	
9	810: Business Wire _1986-1999/Feb 28
17	813: PR Newswire _1987-1999/Apr 30

27 993: NewsRoom 2003

43 files have one or more items; file list includes 580 files.
One or more terms were invalid in 108 files.

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9/15/05

Set Items Description
S1 767 ((COLLABORATIVE() PLANNING() FORECASTING() REPLENISHMENT) OR -
(CPFR AND SUPPLY() CHAIN)) NOT PY>1999
S2 325 RD (unique items)
S3 48 S2 AND INSTALL??????
S4 44 S3 AND (ASSET? ? OR RESOURCE? ? OR INVENTORY OR INVENTORIE-
S)
S5 21 S4 AND (MAINTENANCE OR MAINTAIN???? OR SERVICING)
S6 18 S5 AND (ORDER???)
S7 15 S6 AND (NETWORK OR INFORMATION() TECHNOLOGY)
S8 18 S6 AND ((COLLABORATIVE() PLANNING() FORECASTING(2N) REPLENISH-
MENT) OR CPFR)

Knigc } S9 16 S8 AND MANUFACTURER? ?
S10 1 S9 AND ((CONTRACT? OR SCHEDUL?) (5N) (MAINTENANCE))
S11 13 S9 AND "IT"

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S1 2318 (COLLABORATIVE AND (SUPPLY()CHAIN) AND (INVENTORY) AND (PARTNERS OR ENTERPRISES)) NOT PY>1999

S2 178 S1 AND INSTALLATION

S3 95 RD (unique items)

S4 523 S1 AND (COLLABORATIVE(5N)SUPPLY()CHAIN)

S5 203 RD (unique items)

S6 23 S5 AND INSTALLATION? ?

S7 17 S6 AND (IT OR INFORMATION()TECHNOLOGY OR (NETWORK())(ASSET? ? OR RESOURCE? ?))

S8 10 S7 AND (INFORMATION()TECHNOLOGY OR (NETWORK())(ASSET OR ASSETS OR RESOURCE OR RESOURCES))

S9 10 S8 AND (VENDORS OR PARTNERS OR ENTERPRISES)

S10 3 S9 AND (COLLABORAT????(6N)(MANAGE???? OR MANAGING))

S11 3 S10 AND (ENTERPRISES OR SUPPLIERS)

S12 0 S8 AND (INFORMATION()TECHNOLOGY(10N)INSTALL???????)

S13 7 S9 NOT S11

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06079975 INSPEC Abstract Number: B9511-8110B-177, C9511-3340H-272

Title: The ongoing evolution of the Colorado Springs Utilities EMS minimizing the impact on system operation

Author(s): McAvoy, M.; Horenovsky, M.; Vogelsang, P.

Author Affiliation: Colorado Springs Utilities, Colorado Springs, CO, USA

Conference Title: Conference Proceedings. 1995 IEEE Power Industry Computer Application Conference (Cat. No.95CH35798) p.333-8

Publisher: IEEE, New York, NY, USA

Publication Date: 1995 Country of Publication: USA xvi+571 pp.

ISBN: 0 7803 2663 6

U.S. Copyright Clearance Center Code: 0 7803 2663 6/95/\$4.00

Conference Title: Proceedings of Power Industry Computer Applications Conference

Conference Sponsor: IEEE Power Eng. Soc

Conference Date: 7-12 May 1995 Conference Location: Salt Lake City, UT, USA

Language: English Document Type: Conference Paper (PA)

Treatment: Practical (P)

Abstract: When Colorado Springs Utilities (CSU) purchased their energy management system (EMS), they envisioned a system that would provide for their needs and continue to evolve to meet future requirements. CSU also wanted to be able to keep current with the latest technology and operate their system with minimal staff. The initially purchased EMS provided a distributed architecture which allowed for the planned future expansion to 2500 (generation, transmission, and mostly distribution) RTUs and the addition of processors as required. The desire to keep the system current as new technologies became available is the basis for an ongoing collaboration between CSU and the EMS supplier, which has allowed CSU to incrementally evolve the system to meet all the functional requirements within budget constraints. The first update to the initially designed system was the replacement of the applications processor with high performance workstations, dramatically reducing the cost of maintenance and greatly improving the response time of the advanced power system Applications. At the same time proprietary interfaces were removed, moving the system to a more open architecture. The second update was the replacement of the remaining proprietary communications links and the existing proprietary full graphics display generators with RISC workstations. Major emphasis in the evolution process stressed timely development and testing of the upgrade with collaborative installation planning, which minimized the impact to ongoing operations. (0 Refs)

Subfile: B C

Descriptors: engineering graphics; engineering workstations; load management; open systems; power system control; reduced instruction set computing; workstations

Identifiers: Colorado Springs Utilities; EMS; energy management system; distributed architecture; planned future expansion; RTU; high performance workstations; maintenance reduction; cost reduction; response time improvement; communications links; graphics display generators; RISC workstations; collaborative installation planning

Class Codes: B8110B (Power system management, operation and economics); C3340H (Control of electric power systems); C7410B (Power engineering computing); C7420 (Control engineering computing); C5540 (Terminals and graphic displays); C5620 (Computer networks and techniques); C6130B (Graphics techniques); C6140B (Machine-oriented languages)

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05767128 Supplier Number: 50254526 (THIS IS THE FULLTEXT)
Apropos Technology and Peregrine Systems Announce CTI Integration

Partnership

PR Newswire, p0819LAW043

August 19, 1998

Language: English Record Type: Fulltext

Article Type: Article

Document Type: Newswire; Trade

Word Count: 775

TEXT:

OAKBROOK TERRACE, Ill. and SAN DIEGO, Aug. 19 /PRNewswire/ -- Apropos Technology, Inc., a leading developer of total call center management (TCCMTM) software, today announced a partnership with Peregrine Systems, Inc. (Nasdaq: PRGN), the leader in providing IT organizations with Enterprise Service Desk and Asset Management Software Solutions. Peregrine Systems ServiceCenter(R) Enterprise Service Desk application and Apropos' Version 4 turnkey call center management solution will now team up to provide a superior CTI-enabled service desk.

The terms of the agreement call for both companies cross-recommending each other's solutions into appropriate accounts. As well, Peregrine Systems has acquired an Apropos call center management system for installation and display at their corporate visit center. Finally, Apropos has acquired Peregrine Systems software for application integration testing and development. The companies are in discussion about offering a tight integration program.

"The coupling of ServiceCenter and Apropos Version 4 provides added value for technical services departments," said Ed Chopskie, Director of Product Management. "Apropos complements our system by providing added management and reporting features that will allow our high-volume technical support centers more visibility and control into their call center business processes."

"3Com, Seagate, and TEKSystems are just three examples of technical support call centers on our client list," said Jody Wacker, Apropos' VP of Marketing. "Customers of this caliber are very interested in our partner short-list, because it represents the highest caliber of applications, and commitment to integration on both sides of the table."

Apropos has written an API to provide immediate and basic integration between the companies' software products. Future joint development plans call for integrating specific application functions under a single user interface.

About Apropos Version 4

Apropos Version 4 is an enterprise call center application that enhances the value of the native business application, such as customer service, help desk, and sales force automation, by intelligently managing the front end of the customer interaction cycle. The application provides intelligent routing and real time management of live calls, email, and web interactions with the call center, based on user defined business rules. It works hand-in-hand with your desktop business applications to produce a 30 to 50% increase in overall call center productivity. The application intelligently links corporate telephone systems, electronic message systems, networks, and databases with powerful third party business applications, to dramatically improve how businesses provide service. Apropos Version 4 is a client/server call center solution that combines intelligent call and message distribution, interactive voice response, smart desktop messaging, real-time supervisory capabilities, and

cradle-to-grave interaction reporting -- all from one integrated offering.

About Apropos Technology

Apropos Technology develops and markets the leading switch and network independent, client/server Total Call Center Management (TCCM) system on the market. It offers an integrated package of call center technologies including intelligent call and message distribution, interactive voice response, smart desktop messaging, real-time supervisory capabilities, and cradle-to-grave interaction reporting. By merging major call center technology disciplines into one integrated management system, Apropos provides call center managers with a superior level of visibility and control into the entire lifecycle of any interaction. This integrated management concept reduces the complexity and cost of implementing call center automation and is the next logical evolution for CTI applications. Apropos' call center management solution is currently deployed at over 80 installations worldwide, with customers such as 3Com, Nestle, Pfizer, and Pepsi-Cola.

About Peregrine Systems

Peregrine Systems is the leading provider of Infrastructure Management solutions. True Infrastructure Management unites the unique disciplines of the Enterprise Service Desk and Enterprise Asset Management through common shared data. The merging of these disciplines so essential to operations management and the profitable management of corporate resources results in a significantly better understanding of the impact of events and change upon the investment decisions of a company. Founded in 1981, Peregrine Systems is headquartered in San Diego, California with offices throughout the United States as well as in the United Kingdom; France; Germany; Denmark; and the Netherlands. Peregrine Systems also has partners and distributors located in Asia Pacific, Australia and Latin America. Information about Peregrine Systems and its products is available on the World Wide Web at www.peregrine.com.

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